

# Statement of Insurance

## Group policy travel insurance

### Single trip

**Group policyholder:** Wasteland Ski Limited  
**Policy number:** BS9 0000039

**Group policy issue date:** 02/11/2022  
**Reason for issue:** New Business

This statement of insurance forms part of the group policy travel insurance. Please check these details carefully and let us know immediately of any errors.

#### Group policyholder details

**Group policyholder** Wasteland Ski Limited  
**Address** 8th Floor Becket House, 36 Old Jewry, London, EC2R 8DD

#### Cover

**Policy term** For bookings made between 02/11/2022 until 01/11/2023 with all travel having being completed no later than 36 months from the group policy issue date.

**Group policy** **Insurer**  
Single trip Zurich Insurance plc

**Trip** Beneficiaries are covered for trips booked within the policy term where the appropriate premium has been paid and for which they have been accepted for cover. All trips must be completed no later than 36 months from the group policy issue date.

**Beneficiary** Each person travelling on a trip arranged by the group policyholder who is eligible to be covered under this group policy and for which details have been provided to us by the group policyholder.

**Cover Groups** Essential Cover  
Cover is provided for groups of beneficiaries travelling together up to a maximum of 75 beneficiaries in any one single group. If the group policyholder would like to obtain cover for groups with more than 75 travellers, please contact your Endsleigh representative.

**Cover area** Beneficiaries are covered for travel to the destination for which the appropriate premium has been paid and for which they have been accepted for cover.

**Sports & activities option** Standard / Winter

**Important Information** Please refer to the Important Information Relating to Cover section of this statement of insurance.

#### Beneficiaries

Beneficiaries receive cover benefits by virtue of the group policy issued to the group policyholder. Only the group policyholder has direct rights against the insurer. The benefits received by the beneficiaries do not give them direct rights under this group policy of insurance but enable them to receive the benefits described below. Beneficiaries must notify us of any incident that they feel could give rise to a claim under these terms and conditions. Strict compliance with these terms and conditions is required if the beneficiaries are to receive their benefits.

All beneficiaries must be registered under the health care system in their home country.

## Cover – more details

### Table of benefits

The following table is a summary of cover only and the group policy is subject to terms, conditions, limits and exclusions. Please refer to the applicable sections of the group policy wording. The benefits set out below are the maximum amount we will pay under each section per beneficiary per trip unless otherwise noted in the group policy wording.

Section	Essential Benefits	Maximum Amount	Excess
1	<b>Cancellation or curtailment charges</b> Aggregate Limit Excursions	£1,000 £50,000 No cover	£150
2	<b>Emergency medical &amp; other expenses</b> Emergency dental treatment Search and rescue	£2,000,000 £150 No cover	£150
3	<b>Hospital benefit</b>	£15 per day up to £300	-
4	<b>Personal accident</b> i. Death benefit (aged under 16) Death benefit (aged 16 to 64) Death benefit (aged 65 and over) ii. Loss of limbs or sight (aged under 65) iii. Permanent total disablement (aged under 65)	No cover £15,000 No cover £15,000 No cover	£0
5	<b>Baggage</b> Baggage (Including valuables) a) Single article, pair or set limit b) Valuables limit in total Baggage delay	£250 £100 £100 £100	£150 - -
6	<b>Personal money, passport &amp; documents</b> 1. a) Currency, notes and coins b) Currency, notes and coins (aged under 16) c) Other personal money and documents 2. Passport or visa	No cover No cover No cover No cover	£150
7	<b>Personal liability</b>	£2,000,000	£150
8	<b>Delayed departure</b> 1. Delay 2. Cancellation of trip	No cover £1,000	£0 £150
9	<b>Missed departure</b>	No cover	£150
10	<b>Hijack and hostage</b>	No cover	-
11	<b>Catastrophes and natural disasters</b>	No cover	-
12	<b>Air rage</b>	No cover	-
13	<b>Incarceration</b>	No cover	-
14	<b>Overseas legal expenses &amp; assistance</b> Aggregate limit	No cover No cover	£0
15	<b>Extended kennel and/or cattery fees</b> In home country	No cover No cover	£0
16	<b>Group Travel</b> 1. Replacement of group leader 2. Personal money 3. Group equipment	No cover No cover No cover	£150
17	<b>Ski equipment</b> Single article, pair or set limit	£200 (own) / £200 (hired) £200	£100
18	<b>Hire of ski equipment</b>	£10 per day up to £200	£0
19	<b>Ski pack</b> a) Injury or illness b) Lost pass	£25 per day up to £100 no cover	£0
20	<b>Piste closure</b>	no cover	-
21	<b>Avalanche cover</b>	no cover	-

**Aggregate limit:** An aggregate limit applies under section 1 - Cancellation or curtailment charges and section 14 - Overseas legal expenses & assistance. The maximum aggregate amount payable for all claims arising out of or in connection with any one event under each section shall not exceed the maximum amount stated in the table above.

## Sports and activities covered

Please refer to the general exclusions in the group policy wording with reference to participation in or practice of sports and activities.

No cover under section 7 – Personal liability for pursuit of any business, trade, profession or occupation or ownership, possession or use of firearms, vehicles, aircraft or watercraft (other than surfboards, canoes, kayaks or manually propelled rowboats, punts or canoes).

The following list details the sports and activities that this group policy will cover in addition to those listed in the group policy wording.

### Supplementary sports and activities:

#### **Covered as standard:**

Please note that cover under section 7 – Personal liability is excluded where a beneficiary is participating in any sport or activity marked with \*.

- big foot skiing
- cat skiing
- cross-country skiing
- dual slalom
- husky dog sledding
- ice hockey
- land skiing
- skiing – Nordic
- snow biking
- snow blading
- snow bobbing
- \*snow mobile/ski doos
- snow mobiling
- snow parascending
- snow scooting
- snow tubing
- \*snowcat driving
- tobogganing

#### **Covered if the Beneficiary is attending / participating in any Wasteland Ski Events:**

- big air
- giant slalom
- skier/border-cross
- slalom
- slope style

#### **Covered if the Activity Pack option has been selected and the appropriate premium has been paid:**

Please note that cover under section 7 – Personal liability is excluded where a beneficiary is participating in any sport or activity marked with \*.

boardsailing, buggying, caving/pot holing, cyclo cross, \*devil karting, dinghy sailing, dirt boarding, extreme sports, glacier skiing, heliskiing, hurling, hydrospeeding, ice climbing, \*ice go carting, ice windsurfing, kite buggying, kite surfing, mountaineering up to 2000m, octopush, outdoor endurance tests, parascending (over land), paragliding, power gliding, power kiting, river bugging, rock climbing (under 2,000m), skeleton, ski biking, ski blading, \*skiing – snowcat, ski randonee, ski touring, ski yawing, skiing – freestyle, skiing – glacier, \*snow carting, \*snow go-karting, snow kiting, trekking 3000m, via ferratta, wake boarding, wind tunnel flying, winter walking, yukigassen (excluding player to player liability) - supervised, organised games only, and wearing appropriate safety equipment. adventure racing (up to 24 hours), assault courses including high ropes, black water rafting (grades 1 to 3), blowcarting, bmx freestyle & racing, cave diving, cycle racing, freestyle skateboarding, gliding (competition), hang gliding, micro lighting, \*motocross, \*motor racing/rallies/competitions (all types), mountaineering up to 3,000m, parapenting/paraponting, polo, scuba diving to 40m, ski flying, ski mountaineering, ski run walking, skiing - off piste without a guide, snow/terrain parks, slack-lining, wicker basket tobogganing, zip trekking, zorbing.

## Group policy endorsements

### **Important Information – COVID-19'**

There is no cover under this policy for Coronavirus related claims (meaning COVID-19, SARS-COV-2 or any mutation or variation of these), except claims under Section 2 – Emergency Medical and other expenses, where cover will only apply IF the Beneficiary has had the first 2 doses of the Covid-19 vaccinations as recommended by the UK NHS and is up to date with each Covid-19 booster vaccination for which they are eligible, or they were medically unable to have the vaccinations as evidenced by their medical records.

If the Beneficiary meets this requirement, this Group Policy Travel Insurance will provide cover if the Beneficiary needs medical treatment for Coronavirus while abroad or they have to extend their trip because they contracted Coronavirus or they are compulsorily quarantined on the orders of a treating medical practitioner due to Coronavirus, suspected Coronavirus or exposure to someone who has been diagnosed with Coronavirus.

Please be aware that in the event of a claim, we will require a copy of the positive COVID-19 test result that the Beneficiary received from a registered medical practitioner or independent authority (e.g., private provider), or if the claim relates to the Beneficiary being quarantined on the orders of a treating medical practitioner, we will require written proof of this.

Please note that a Positive Lateral Flow test (or a picture of a positive lateral flow test) without supporting evidence or certification is not sufficient proof of claim.

Details of the changes to the group policy are shown below. The sections shown replace or change those of the same name in the group policy wording, statement of insurance or any previously issued endorsements. This should be read in conjunction with the group policy.

## Section 2 – Emergency medical and other expenses

What is not covered

Any claim arising directly or indirectly in connection with a medical epidemic or pandemic. This exclusion shall not apply for claims in respect of or relating to Coronavirus (meaning COVID-19, SARS-COV-2 or any mutation or variation of these), for any Beneficiary that has had the first 2 doses of the Covid-19 vaccinations as recommended by the UK NHS and is up to date with each Covid-19 booster vaccination for which they are eligible, or that was medically unable to have the vaccinations as evidenced by their medical records.

### General exclusions applicable to all sections of the Group Policy

Item 16.

16. A medical epidemic or pandemic. Note that this exclusion shall not apply under section 2 – Emergency medical and other expenses for claims in respect of or relating to Coronavirus (meaning COVID-19, SARS-COV-2 or any mutation or variation of these), for any Beneficiary that has had the first 2 doses of the Covid-19 vaccinations as recommended by the UK NHS and is up to date with each Covid-19 booster vaccination for which they are eligible, or that was medically unable to have the vaccinations as evidenced by their medical records.

**Policy definitions, general conditions and general exclusions apply to the whole of this Group Policy and all levels of cover.**

## Obligations

It is important that the group policyholder checks that the information given in the statement of insurance is, to the best of their knowledge and belief, complete and correct as this forms the basis of the insurance contract.

Each beneficiary must tell the group policyholder immediately on finding that any information in relation to their cover under this group policy has changed. The group policyholder must tell us immediately if at any time any of the information is incorrect or changes. Failure to do so may result in the insurance no longer being valid and claims not being met or not being met in full. If in doubt about any change please contact us as soon as possible.

All beneficiaries should refer to the conditions in the group policy wording for details of how any changes in circumstances may affect their cover under this insurance.

## Excesses and special terms and conditions applicable to the whole group policy

Each beneficiary is responsible for paying the first amount of each and every claim under each section for which an excess applies. The standard excesses payable in the event of a claim are shown in the table of benefits. If any Beneficiary has paid the additional premium for excess waiver the excess is reduced to nil in the event of a claim under any section for which an excess applies.

## Declarations made

The group policyholder declares that to the best of their knowledge all the information provided in connection with this proposal is correct and complete.

Beneficiaries agree to the important conditions in relation to health shown within the group policy wording document.

Beneficiaries are:

- Registered under the health care system in their home country
- Travelling from and returning to their home country

## How to report an incident or make a claim

Your claim will be handled by an agent acting on behalf of your insurer.

Travel Insurance	+44(0) 1202 038 946	Mon-Fri: 8am to 8pm Sat: 8am to 4pm	<a href="http://www.endsleigh.co.uk/claim-centre">www.endsleigh.co.uk/claim-centre</a>
Medical Assistance	+44(0) 1243 621 058	24 hours	
Legal Expenses	+44(0) 1179 045 831	Mon-Fri: 9am to 5pm	

## How to make a complaint

If the group policyholder and/or a beneficiary wish to make a complaint, in the first instance, please contact the person who originally dealt with the enquiry. They will aim to resolve the complaint on the same day. Alternatively the group policyholder and/or a beneficiary can contact us:

**by post** Customer Experience Department  
Endsleigh Insurance Services Ltd.  
Quadrangle, Imperial Square  
Cheltenham GL50 1PZ

**by phone** 0800 085 8698

If the group policyholder's and/or beneficiary's complaint is not resolved to their satisfaction they have the right to ask the Financial Ombudsman Service to review their case if they are any one of the following:

- 1) a consumer;
- 2) a micro-enterprise (employing fewer than 10 persons; with a turnover or annual balance sheet that does not exceed €2 million) at the time the complaint is referred to Endsleigh (or its representative such as an AR);
- 3) a charity which has an annual income of less than £1 million at the time the complaint is referred to Endsleigh (or its representative such as an AR);
- 4) a trustee of a trust which has a net asset value of less than £1 million at the time the complaint is referred to Endsleigh;
- 5) a Consumer Buy To Let consumer (where the complaint is about a Consumer Buy to Let Mortgage or service)

Contacting the Ombudsman will not affect your rights to take legal action against us.

If you do not fall within the categories above and your complaint has not been resolved to your satisfaction, you have the right to take legal action against us.

### Financial services compensation scheme

We are covered by the Financial Services Compensation Scheme (FSCS). The group policyholder and/or a beneficiary may be entitled to compensation from the scheme if we cannot meet our obligations. Further information about compensation scheme arrangements can be obtained from the FSCS at [www.fscs.org.uk](http://www.fscs.org.uk) or by contacting the FSCS directly on 0800 678 1100.

### How to cancel

**Cancellation:** It is IMPORTANT to know that there will not be a refund of premium if there has been a claim on this group policy which the insurer will have to settle. This group policy may be cancelled by the group policyholder sending notice to the address shown on the statement of insurance. In the event of cancellation of this group policy, the group policyholder must notify beneficiaries of such cancellation.

**Fees and Charges:** If the group policyholder wishes to cancel this group policy at any time a charge will be made for any period for which cover applied, unless a beneficiary has travelled or a claim or an incident likely to give rise to a claim has occurred, in which case no refund will be due. We will also charge a cancellation fee of £20.00.

# Status Disclosure

## About the insurers

Zurich Insurance plc \* FCA Register No: 203093

Zurich House, Ballsbridge Park, Dublin 4, Ireland

Zurich Insurance plc is authorised and regulated by the Central Bank of Ireland. Authorised by the Prudential Regulation Authority and with deemed variation of permission. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details of the Temporary Permissions Regime, which allows EEA-based firms to operate in the UK for a limited period while seeking full authorisation, are available on the Financial Conduct Authority's website.

The group policyholder's rights under the Financial Services Compensation Scheme are not affected by this.

\* Endsleigh has a risk transfer agreement with these insurers and the following statement applies: When you send us your premium monies ("money"), we will hold it, owing to the insurer listed as an agent for that insurer. Endsleigh will hold monies ("money") paid by the insurer for cancellations, owing to you, as an agent for that insurer.

## About our services

Endsleigh Insurance Services Limited is an insurance intermediary acting on behalf of the insurer. We are authorised and regulated by the Financial Conduct Authority. Our Financial Services Register number is 304295. You can check this on the Financial Services Register by visiting the FCA's web site <https://fca.org.uk/register>. Our principal place of business is at 2 Des Roches Square, Witney, Oxfordshire, OX28 4LE. Endsleigh Insurance Services Limited is owned by Endsleigh Limited which is a member of the A-Plan group of companies. National Union of Students (United Kingdom) also has an interest in Endsleigh Limited.

This insurance meets the demands and needs of those persons travelling away from home. By purchasing this policy you confirm that this is a fair description of your insurance demands and needs.

Any information we provide to the group policyholder does not constitute advice or a personal recommendation and the group policyholder agrees to make their own choice about how to proceed. We may ask questions to narrow down the selection of products that we will provide information on. We only offer group policy travel insurance products from a single insurer, Zurich Insurance plc.

When we sell you a policy we retain a percentage commission from the total annual premium. If the type of policy we sell reaches specific profit targets the insurer also pays us an additional amount.

It's important the information we have is correct as inaccurate information may result in an increased premium, you not being covered or a claim not being paid in full.

The parties to a contract of insurance covering a risk situated in the United Kingdom are permitted to choose the law applicable to the contract. This group travel insurance policy is governed by English law. English law will also apply prior to the conclusion of the group policyholder's contract of insurance.

## Important Information Relating to Cover Under this Group Policy

### The following cover will apply to this group policy:

- There is cover under this group policy for emergency medical and other expenses related to a medical epidemic or pandemic.

### Unless you have been provided with specific additional cover under this group policy, the following exclusions will apply:

- There is no cover under this group policy for claims arising directly or indirectly from or in connection with an airline or other travel provider postponing or canceling your travel arrangements.
- There is no cover under this group policy if an airline or travel provider ceases to trade without being able to meet their obligations to you regarding your travel arrangements.
- There is no cover under this group policy for any cancellation or curtailment claims arising directly or indirectly from a change in travel advice by the Foreign, Commonwealth and Development Office (FCDO) or equivalent government or national authority, or the World Health Organisation.
- There is no cover under this group policy for any cancellation or curtailment claims arising directly or indirectly from a local or national lockdown preventing you from travelling.
- There is no cover under this group policy for any cancellation claims arising directly or indirectly from having been personally instructed to self-isolate by NHS Test and Trace or the NHS app.
- There is no cover under this group policy for any cancellation or curtailment claims arising directly or indirectly from having contracted, been diagnosed or tested positive with any illness associated with epidemic or pandemic.